

Care of your Diasec®

The front of your Diasec®, matt or glossy, always consists of plexiglass. Authentic uses the best plexiglass currently available on the market.

From time to time, you will need to clean your Diasec®, even if only to remove dust and fingerprints. The best way to do that is to use one of the following methods:

After transport and delivery:

If you choose to collect your Diasec® yourself, we will always invite you to examine every print. Afterwards, it will be carefully packed for transport. Your Diasec® leaves our workshop thoroughly cleaned, and will be subject to several meticulous visual inspections. We know that our reputation is at stake, and therefore, our standard requirements are so high that we will not allow even the slightest flaw to be visible in your Diasec®.

During the packaging, sometimes fingerprints can happen, and during transport, sometimes particles of packaging can attach themselves to the front of the picture. We understand that you might also add a few fingerprints in your enthusiasm to see the result. That's no problem, a Diasec® is pretty sturdy.

The first layer of packaging around the Diasec® is protective foam and bubble foam, which are taped securely around the Diasec®. Depending on the type of transport, additional packaging may be used.

Dusting and removal of fingerprints and particles of transport packaging:

Use a soft cloth that will not leave scratches behind, and sprinkle it with ISOPROPYL ALCOHOL or a similar product. Use a synthetic cloth that does not contain any chemical cleaning agents or fibers (such as the Terry tissues from the brand Nicols <http://www.nicols.be>). Gently wipe the surface until the marks have been dissolved by the alcohol. Ensure that you do not press too hard on the surface, so as to avoid generating static electricity. Static electricity would attract more dust.

TIP: Authentic provides you an antistatic cleaning product in combination with some cleaning clothes. You may order this Online at the end of your order at the page where you decide about the delivery.

If you have damaged your Diasec® yourself:

Removing scratches:

It sometimes happens that you may inadvertently scratch the picture surface.

On a matt surface, it is impossible to remove scratches without leaving visible marks. On a glossy surface, you can remove the scratches yourself by hand, or with a polishing machine.

Tip: If there is a car body repair shop nearby, try dropping in there. These people are experienced in removing scratches from shiny surfaces.

If you want to do it yourself, you will find in virtually any DIY store the necessary products to remove scratches from plexi and shiny surfaces. Some brands that sell polishing requisites: Festool, Unipol, Burnus.

Usually you need to use 2 products: a rougher material to remove the scratch and a finer material to polish the gloss back again. A bit of patience and working systematically is the best way.

If a corner of your Diasec® is damaged:

There is nothing for it but to saw off the damaged corner. Use a circular saw that is suitable for sawing Plexi or the combination of Plexi/Dibond.

The rotation speed and the angle at which the cutting teeth are ground is very important. Usually, the best results are obtained at around 4,000 rpm.

Take care that the saw teeth are not ground too rough and too far apart, otherwise you will obtain a "hacked" edge.

If you have opted for the Plexi/Plexi option, it is possible to re-polish the sawn edges with the same products described in the section "Removing scratches".

Order Lambda + Diasec® prints via the Internet: <http://online.authentic.be>



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